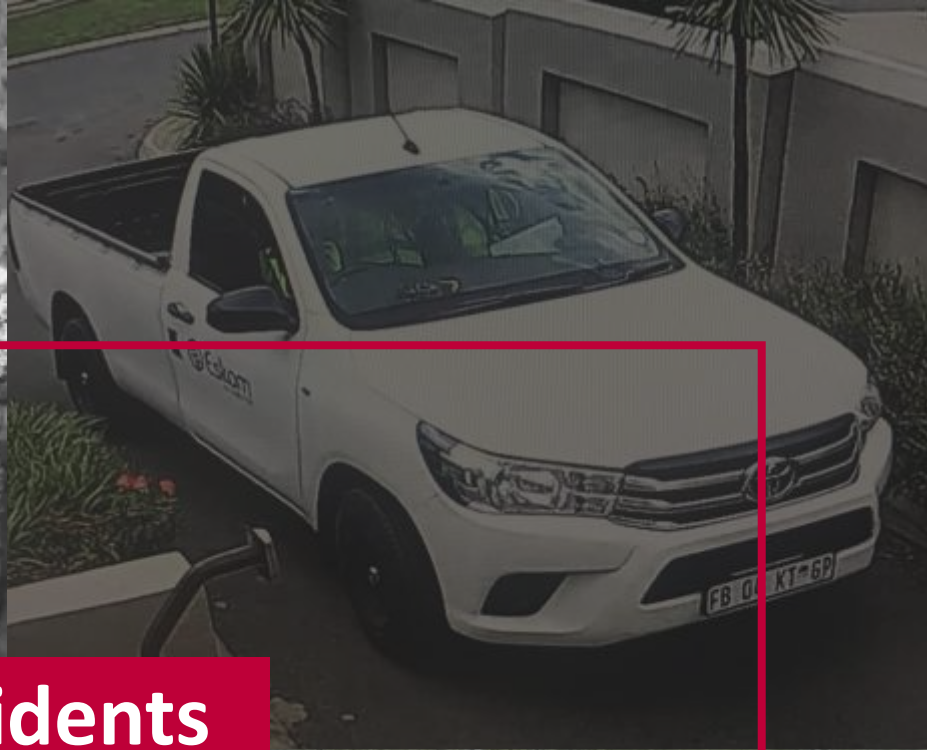


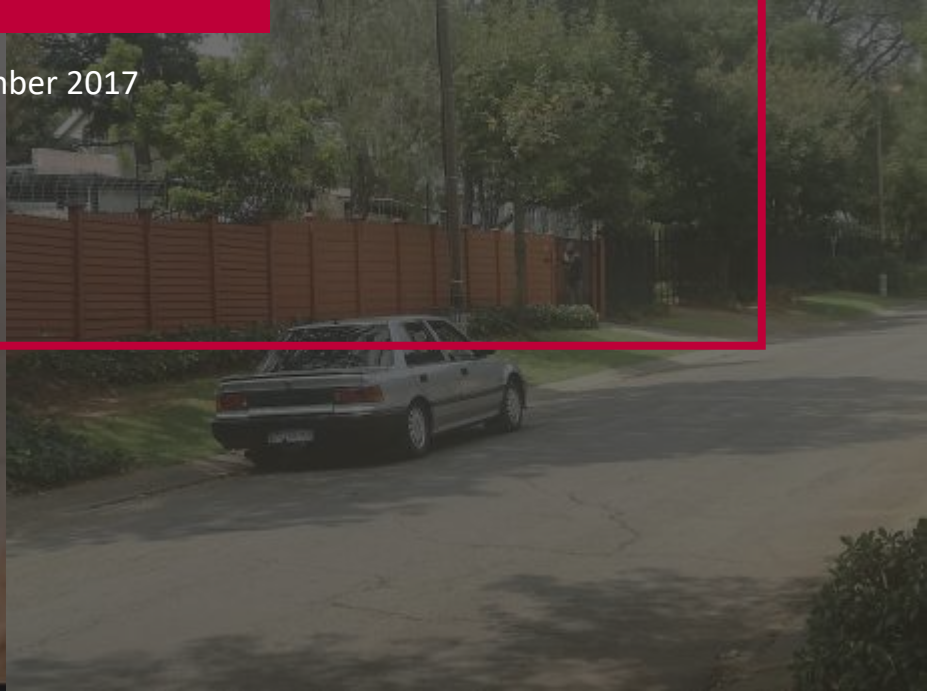
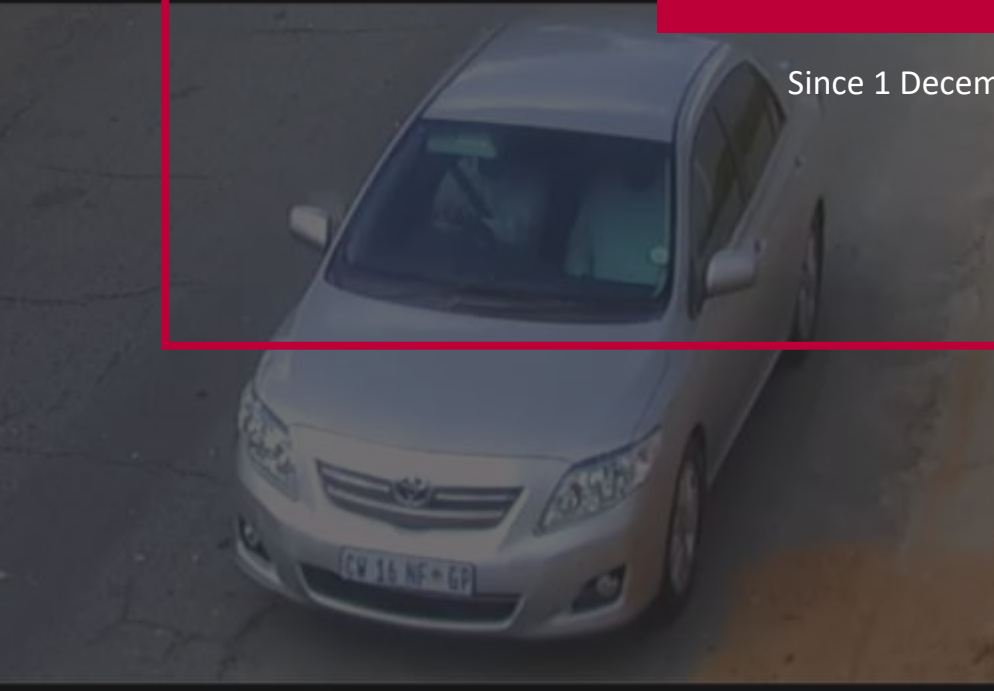
KenBrink Residents Association

I  KB



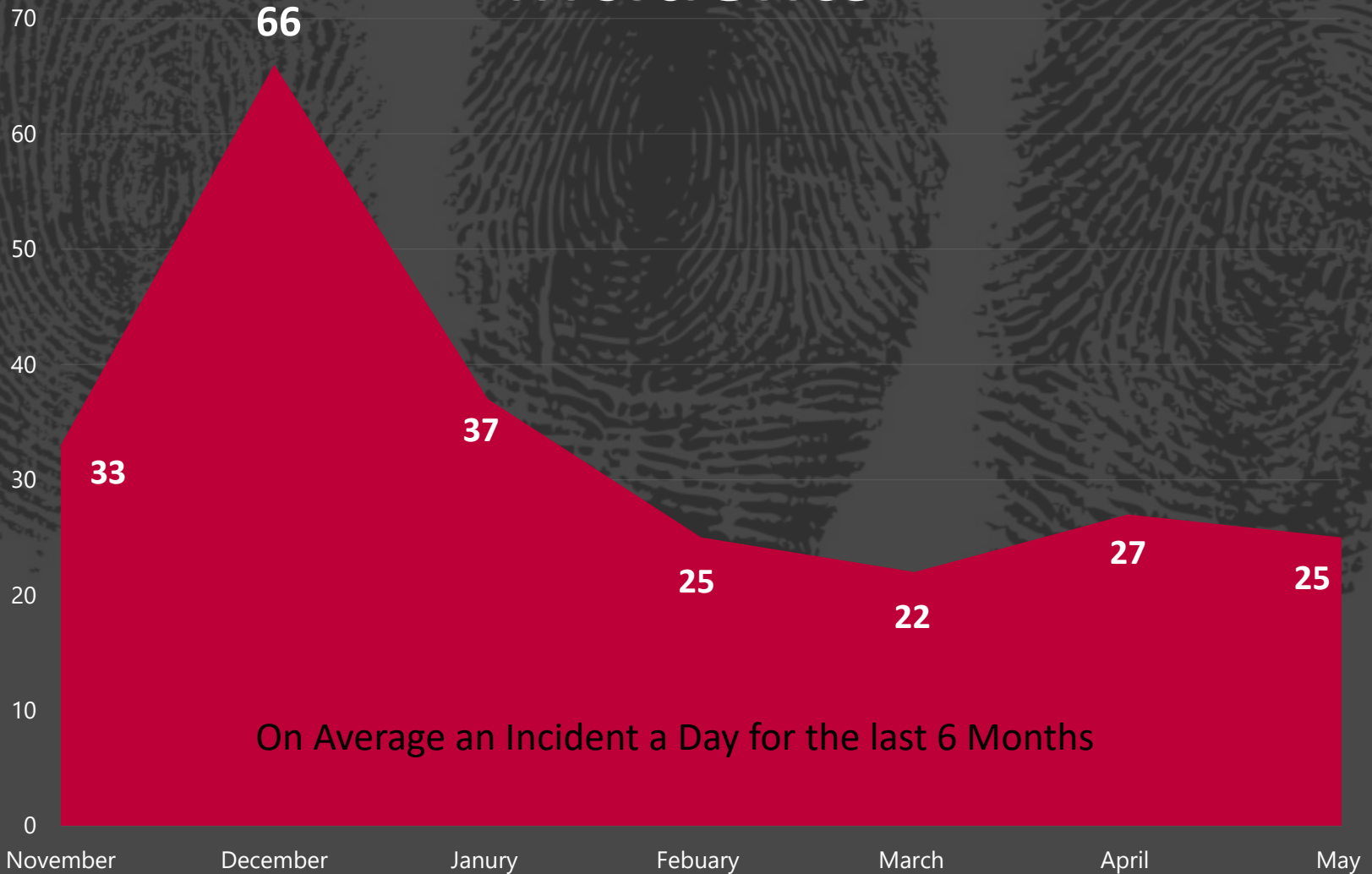
200 Incidents

Since 1 December 2017



Crime

Incidents



On Average an Incident a Day for the last 6 Months

200 incidents since 1 Dec 2017



House Robberies

Usually in the middle of the day. Gates are lifted or rails removed. 3-4 Criminals at a time.



Theft from Motor Vehicles

Multiple occurrences of thefts from motor vehicles parked in properties.



Armed Robberies

There have been several armed robberies in the suburb. Including follow home robberies.



Burglaries: Wall Hopper & Sneak Thieves

Targeting houses at night – between 23:00 and 5:00am. Multiple incidents occur in a single night.

What Are We Doing



NHW Patrols

Between 24th of Dec and 3rd of Jan we maintained 24 hour patrols. With over 8000km patrolled – equivalent of Johannesburg to Perth, Australia.



Cameras

We are actively working with Amazon Web Services to develop and host a cutting edge camera solution



Security Provider

Actively pursuing a new preferred security provider for the suburb.

Road Closure

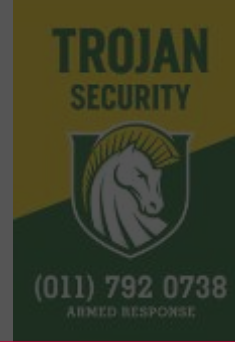
Early engagement with the JRA has been very fruitful and meetings have been held with various suburbs to see their solutions.

This is a 2 year process.



C4 Structure

We are implementing a Safe City Structure with the C4 Safe City. We will be holding follow up Safe City Workshops in coming months.



Security Provider



Five Step Process



Process

The Results

Residents Associations

26

Security Companies

16

Short listed Companies

3



Thank You to:

Bordeaux South
Blairgowrie
Bryanfern
Hurlingham
Malanshof
Vandia Gardens



Meetings with Security Providers

Additional meetings were held with:
ADT, Badger, Beagle / CSS Tactical,
CAP, Community Support Services,
Proforce



Short List

ADT
Badger Security
Community Support Service



Community Support Services

What Impressed Us



Positive Collaborative Attitude

Greg and Claudia very early on made an effort to come see the suburb.

They placed staff in the suburb & they actively patrolled & responded to incidents on the SOS groups.

We had good Chemistry!



Quality of People

The quality of their response officers is outstanding.

We were highly impressed with the quality of all their staff.

This was noted by all their references including RA's who were not their clients.



References

Their references from other suburbs and Residence Associations were

the best of any of the security providers who submitted.

The RA's who are their clients are long term clients and are highly satisfied.

COMMUNITY
SUPPORT SERVICES

KRA PATROL

What Do they Do



24/7 Dedicated Patrol Vehicles

A 24/7 Dedicated vehicle will be placed in the suburb to ensure that response times will be kept to a minimum.



Armed Response

Fully trained and armed response officers with a minimum Grade C, supplemented with other Grade A & B officers.



Single Number for Emergencies

Single number for all emergencies. Manned 24/7.



Paramedic Medical Response

Through their partnership with ER24, paramedic and ambulance services are 3 minutes away for any medical emergency.



Area Utility Management (Monitoring & Reporting)

They also log potholes, street lights not working and other City problems. They cut trees and remove illegal signage.



Remote Camera Monitoring

They offer remote camera monitoring of residents properties. So that if an alarm goes off they will review your house cameras for you.



Introduction

Dedicated Vehicle



24/7 Availability

The vehicle is dedicated to the suburb on a 24/7 basis.



Fast Response

2 minute response time in the suburb to alarm activations (if they are not dealing with an alarm activation already)



Economic

Selected a VW Up as the dedicated response vehicle for fuel economy and cost effectiveness

References

Priscilla Cilliers

“Community Support Services are the best security company I’ve worked with. I can’t say enough good things about them”

- **Malanshof In Touch & Safety Covering 2500 households**



Audrey

“The best decision our residents association ever made was appointing Greg and his team. You can rely on them to make a huge impact in your area.”

- **Welridge Residents association covering 700 households.**

References

"I know Greg and Community Support Services purely from his work ethic. Greg is one of the world's "good guys".

*His reputation is based on his staff - not the other way around.
I have absolute respect for him.*

On an individual home basis...if there's one guy I'd give access to my home cameras...it would be Greg.

Ethics is Everything to him."

Karen Barras



Note: Community Support Services does not provide services in the Blairgowrie area.

How Much?

Pricing Plans

Home Safety Package

R114 /mo

Perfect for Residents without alarms

Single Phone number for emergencies

Full Armed response

Ambulance service

Proactive Patrolling

Panic Alarm system

R271 /mo

R 2 070.00 installation

Silent Panic system linked to control center

3 X remotes

Full Armed Response

Plug and Play system – can be moved if you move.

Full Package

R460 /mo

Pensioners Rate R341.00

Full Armed Response & Alarm Monitoring

SMS notifications

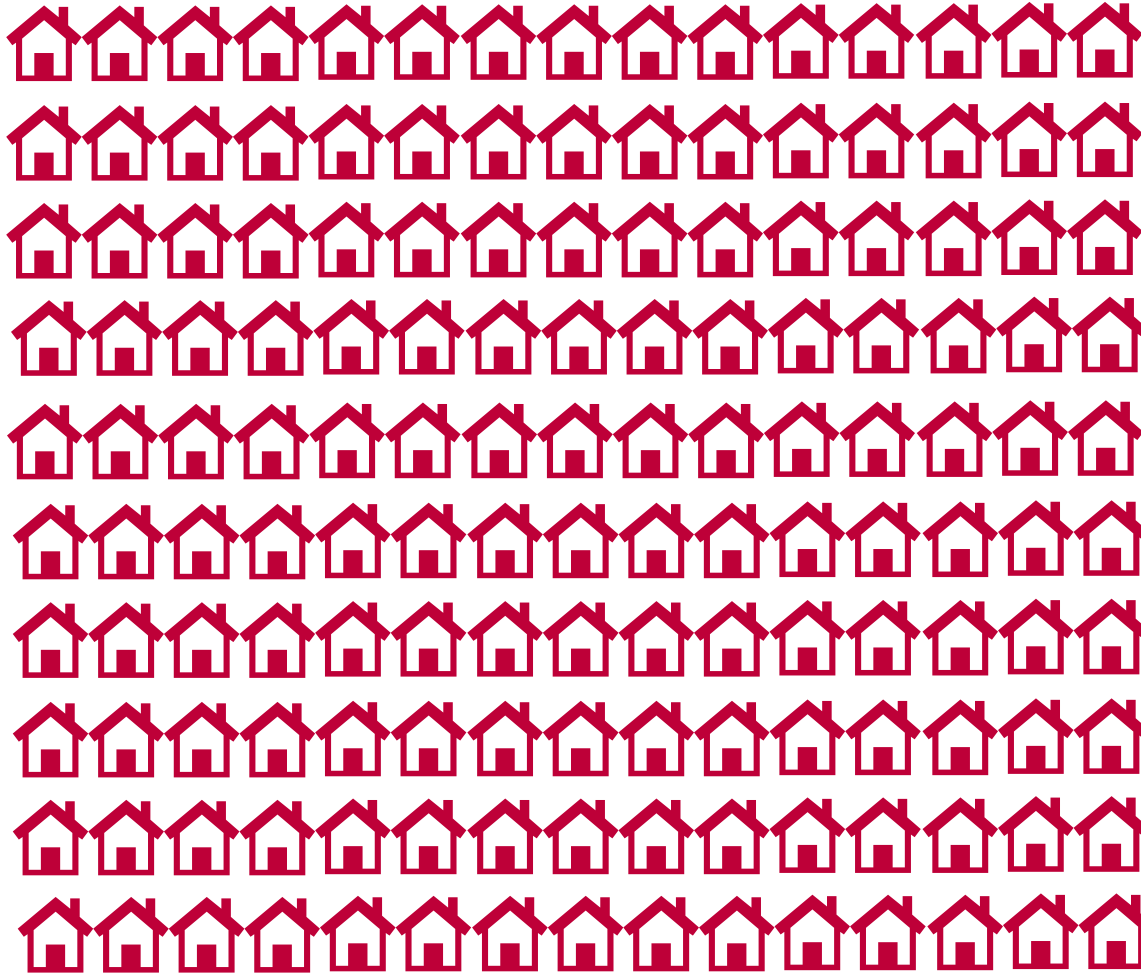
Security Assessments

No Installation Fee or Annual Radio License Fee.

All are month to month contracts.

How Many

Households Needed



To Launch

70

Households by **1 July 2018**

By September

150

Households by **1 Sept 2018**

We need to have 70 households to join Community Support Services by the 1st of July to kick this project off.

Should this not be achieved the project will be terminated before it starts.

Frequently Asked Questions

Street Guards



You can continue to contribute via SAG1 or SAG2. R310 per month.

Pay Community Support Services & Proforce

SOS Groups



Community Support Services respond to incidents reported on the SOS groups

Will include other security providers later

Cancelling

20

Business days Notice

Cancelling your current provider? Remember you may have a cancellation fee if you have a long term contract. Month to Month – no cancellation fee.

How to Join

The Process

1

**Fill Out a Form
Tonight**

Complete the forms
tonight even if you only
intend to join in August.

2

**Cancel with your existing
provider**

Cancel by Monday 4th
of June to give them 20
Business days notice

3

**Have your radio
installed**

Your radio will be
installed free of charge
& you are Done!

A group of people's hands are joined in a circle, symbolizing unity and gratitude. The hands are of various skin tones and are wearing different accessories like bracelets and a watch. The background is a blurred office or meeting room with a desk, a striped cup, a jar of snacks, and a pen holder.

THANK YOU